Bringing Energy Solutions to You

Insights

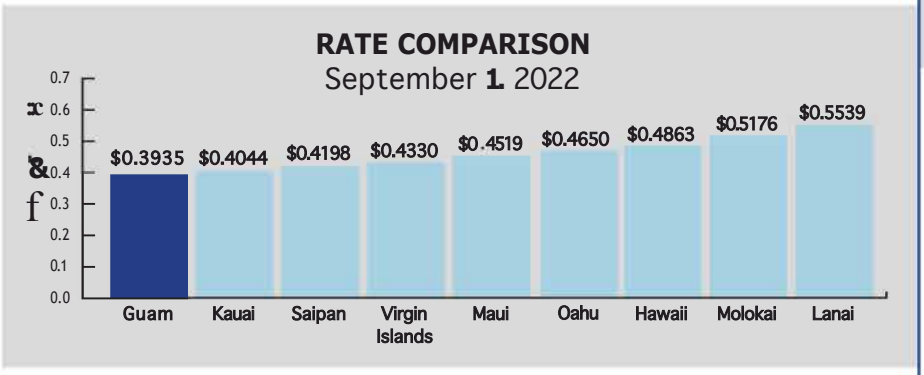
A monthly newsletter for all GPA Customers • Issue No. 67 • October 2022

Did You Know...?

...Your Energy Rates Remain the Lowest in the Region

Your 10 cents energy base rate has not been increased in 9 years.

Your fuel recovery rate includes clean fossil and renewable fuels.



Notes:
1. Rates for Guam effective September 1, 2022
2. Rates for Saipan effective September 1 2022
3. Rates for Virgin Islands effective March 1, 2022
4. Rates for Kauai effective September 1, 2022
5. Rates for Oahu, Hawaii, Maui, Molokai, Lanai effective September 1, 2022

...Your Renewable Energy Resources are Expanding

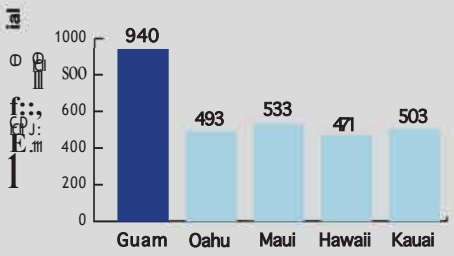
Our Road Map to Lower Power Bills:
GPA's Clean Energy Master Plan

We've added 85MW utility scale solar into the grid and we'll be adding more in the next 5 years.

- **Renewables with Batteries**
- **40MW Utility Scale Batteries**
- **New Efficient Baseload Units**
  Coming in 2024-25% of power will come from renewable energy generation
- **Baseload Units on Cleaner Fuel +renewable**
- **Compliance**
- **End Goal: LOWER BILLS**

...You Can Lower Your Power Bill Today

Guam's Consumption Compared to Neighboring Islands'

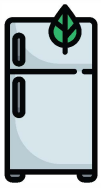


Tools and Resources for you to help manage your energy consumption

ENERGY sense

Scan the **QR** code for **Energy-Saving Tips** to reduce your power bill.

Plus, find out how you can get **cash rebates** on energy-efficient appliances.



You can control of the amount of energy you use. **Track and manage your energy consumption with**

MyEnergyGuam.com

To register, have your account number and amount of your last bill ready and scan the QR code!

Get Financial Assistance to pay your utility bill at https://doa.guam.gov



$100 Credit Applied in October Billing

The Guam Power Authority (GPA) reminds customers to expect the fourth increment of the monthly $100 Prugråman Ayuda Para I Taotao-ta Energy Credit to be applied to their October billing, which continues to offset the increases in the LEAC (the Levelized Energy Adjustment Clause).

James Borja, Customer Service Manager for GPA, and his team have been working steadily with customers to help them reduce their bills through effective energy-saving measures. He said, "We are seeing similar issues worldwide, and our GPA customer service team has been providing more tips and insight about how our customers can decrease their consumption. By adopting specific and positive habits, customers can play an active role in reducing their power bills."

GPA's customer service team continues to make helpful information available through GPA's website and social channels.

Borja added, "Simple tasks like managing how and when appliances are used can affect monthly costs. Consider replacing appliances that pull the greatest energy in a home – water heaters, air conditioners, washers, and dryers – with more energy-efficient models when the time is right. It can also save them money over the life of the appliance."

For more information, contact GPA's Customer Service team at (671) 647-5787/8/9, or send an email to customersfirst@gpagwa.com.

It's Public Power Week



Join Us in Supporting Our Community

Each year, during the first week of October, GPA joins public power utilities across the U.S. in celebrating Public Power Week and community-owned electric utilities. This year, GPA will include a special community-focused outreach initiative to help organizations that directly meet the community's needs. Our goal is to help these organizations with the services they bring to the public and aid them in giving back to the community.

GPA will be hosting a canned food drive to benefit two of Guam's charities – Catholic Social Service and the Salvation Army Guam – which will last through October 14, 2022.

"Charitable organizations such as Catholic Social Service and Salvation Army have seen an increase in the number of residents who need assistance," said Acting General Manager Tricee Limtiaco. "We invite our customers and the island community to join us in this effort to support these deserving organizations who directly help those in need and combat hunger in our community every day."

For more information, contact GPA's Communications Office at (671) 648-3145, or send an email to customersfirst@gpagwa.com.

Ways to Pay Your Bill

Online
Visit PayGPA.com or
Download the Pay GPWA App

PayGPWA mobile app

You can also pay your GWA water bill on the app.

Pay By Phone
(671) 647-5787
Mon-Fri 8am to 5pm

Afterhours
1 (855) 647-977-2002 Toll Free

Mail-In
Mail CHECK payments to:
Guam Power Authority
P.O. Box 21868,
Barrigada, GU 96921

Drop Box
Drop CHECK payments to:
Gloria B. Nelson Public Svc. Bldg.
688 Route 15, Fadian
along back road to Andersen

Drive-Thru
Cash, Check and Credit Card payments are accepted at:
GPA Fadian
Mon-Fri 7:30am to 3:30pm

Other
Your Bank
Subject to individual bank policies

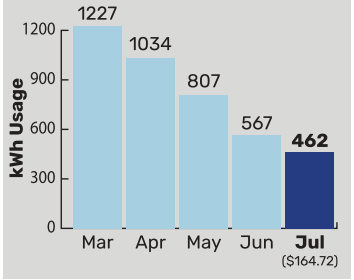
All Treasurer of Guam Locations

At GPA, you can also pay your GWA water and GSWA trash bills.

Win-Win: Save Money and Save the Planet



Chanel's Energy Consumption March 2022 - July 2022



I was very happy and excited when I got my July bill; it was free! It felt like I received a reward for the effort I put into maintaining my energy consumption under 700 kWh. It was even more shocking seeing the months go by and each month my consumption got lower. My lowest so far was the month of July with only 462 kWh. Just wow. And that was my "free" bill since the $500 utility credit came into effect.

I decided to share another message because ***I am proof that putting a conscious effort in doing these energy-saving tips work.*** What have I done differently? Not using my aircon as often. And being aware of the energy I used in my home and making it a habit to do these tips simultaneously. I also wanted to share my consumption graph as visual proof to my statement. I grabbed this from my PayGPA account. It shows starting with my March consumption which was very high; a $400 power bill. No thank you! That is when I started implementing the tips and then, looking at the following months after, my consumption decreased. I made a conscious effort and saw positive results.

Lastly, I just wanted to share that I care about the environment, too, and I didn't want to waste energy. So keeping that in mind while doing the tips, ***I found that I enjoy conserving energy because I know it will help my wallet and the environment.***

Sincerely,

Chanel Victoria

Residential Customer, 11 years

Want to share your testimony?
Email us at customersfirst@gpagwa.com

GPA Governance & Leadership

Your elected Consolidated Commission on Utilities (CCU) holds two (2) working sessions and one (1) regular meeting monthly. Meeting location is the CCU Conference Room, Gloria B. Nelson Public Service Building in Fadian, Mangilao. For more information and agencies, call the CCU Board Secretary at (671) 648-3002 or visit www.guamccu.org.

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View your energy usage at myenergyguam.com

The Guam Power Authority has been serving Guam for 54 years. Contact us to let us know what updates and information we can provide to help you better understand the work we do; or ways we can better serve you. ***Email us at:*** customersfirst@gpagwa.com or send us a ***Direct Message*** on our Facebook.