Bringing Energy Solutions to You

Insights

A monthly newsletter for all GPA Customers • Issue No. 66 • September 2022

Ways to Pay Your Bill

ONLINE
Visit PayGPA.com or
Download the Pay GPWA App

PayGPWA mobile app

You can also pay your GWA water bill on the app.

PAY BY PHONE
(671) 647-5787
Mon-Fri 8am to 5pm

Afterhours
1 (855) 647-977-2002 Toll Free

MAIL-IN
Mail CHECK payments to:
Guam Power Authority
P.O. Box 21868,
Barrigada, GU 96921

DROP BOX
Drop CHECK payments to:
Gloria B. Nelson Public Service Bldg
688 Route 15, Fadian,
Mangilao, GU 96913
along back road to Andersen

DRIVE-THRU
Cash, Check and Credit Card payments are accepted at:
GPA Fadian
Mon-Fri 7:30am to 3:30pm

OTHER
Your Bank Subject to individual bank policies

All Treasurer of Guam Locations

You deserve our rebates. Apply online now.

- Improves the overall accuracy, efficiency, and processing of rebates.
- Reduces the use of paper, ink, and courier resources.
- Provides customers with the ability to track the progress of rebate applications online.
- Informs customers of any major application status changes through email notifications.
- Saves time, expenses, and fuel by applying from the comfort and convenience of home.
- Submit your application anytime 24/7 through the online app.

Scan the QR code for more information.

A Letter from the General Manager

Dear Loyal Customers,



For many, the Labor Day holiday represents a welcomed day off from work or school, a long weekend capped off with barbeques at the beach or the ranch. Labor Day reminds me that several crews will be working at your local power plants, on the power lines, at the dispatch control centers to continue to serve the island with electricity to power your lives. This Labor Day provides me a special opportunity to recognize the public power employees who have persevered during the past two years of great uncertainty and are keeping the Clean Energy Master Plan moving forward.

We have been faced with significant challenges this past year: the continued global pandemic, supply chain constraints, world oil crisis, and a reduced labor pool. These challenges culminated to a full attack on the progress of our new Ukudu baseload power plant, additional utility-scale renewable energy farms, system upgrades, and the overall cost to produce electricity. In true demonstration of resiliency and can-do attitudes that I believe is unique to the people of Guam, your GPA employees faced the challenges head-on and got to work. Customer service representatives created alternate methods for you to manage your account while protecting your health and safety. Engineers re-engineered to minimize project delays. Power plant operators and technicians found (and continue to find) solutions to maximize production of plants aged well past their prime. The recent load shedding events were dreaded but necessary while plant, maintenance, and line crews worked around the clock to repair the 40+ year-old baseload units.

Triumph over adversities to our power system are possible because of the over **400 dedicated Guam Power Authority employees and the five diligent commission members** who work to provide the highest levels of reliability and service to you. Through typhoons, natural disasters, and pandemics, GPA is here with you and for you – neighbors helping neighbors.

On behalf of the 400 working professionals at your Guam Power Authority, thank you for being our customer. We are proud to serve you.

John M. Benavente, P.E.
General Manager, Guam Power Authority



GPA Governance & Leadership

Your elected Consolidated Commission on Utilities (CCU) holds two (2) working sessions and one (1) regular meeting monthly. Meeting location is the CCU Conference Room, Gloria B. Nelson Public Service Building in Fadian, Mangilao. For more information and agencies, call the CCU Board Secretary at (671) 648-3002 or visit www.guamccu.org.

Joseph "Joey" T. Duenas (Chairman)
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Michael Limtiaco (Secretary)
T (671) 888-6280 • **E** mlimtiaco671@gmail.com

Simon A. Sanchez II (Commissioner)
T (671) 488-1010 • **E** gdcmgr@guamdrycleaners.com

Pedro Roy Martinez (Commissioner)
T (671) 488-1957 • **E** pmguam@gmail.com

John M. Benavente, P.E. (General Manager)
T (671) 648-3225 • **E** jbenavente@gpagwa.com

View your energy usage at paygpa.com

$100 Credit to Offset Second LEAC Increase in September Billing

The Guam Power Authority (GPA) reminds customers to expect the third increment of the monthly $100 Prugråman Ayuda Para I Taotao-ta Energy Credit to be applied to their September billing, which continues to offset the increases in the LEAC (the Levelized Energy Adjustment Clause). GPA customers with active accounts are receiving $500 in total credits in $100 increments each month from July through November 2022. A second step LEAC increase to $0.296043 per kilowatt-hour, shall be effective for meters read on or after September 1, 2022 which equates to an additional 12.72% increase in the total bill or about $44.41 to the average residential power bill.

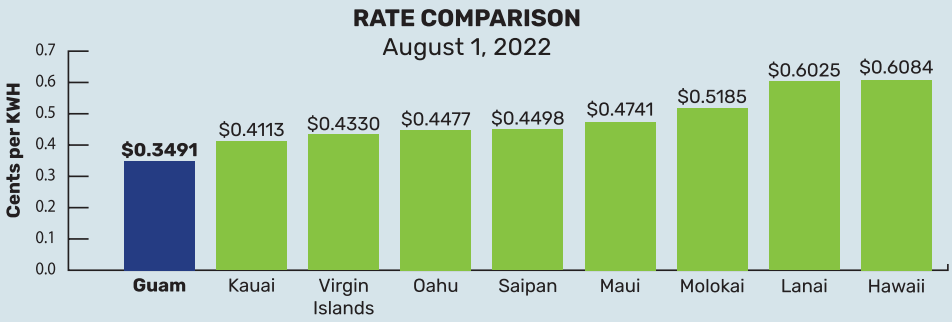
GPA General Manager John M. Benavente, P.E. noted that the $100 monthly credits help to offset the LEAC increases, which averaged $42.12 per household in July and August and $44.41 beginning in September. He said, "Customers have expressed their appreciation for seeing the first two credits applied quickly to their July and August bills. We've received a lot of questions about how the credit is applied. If the account is active, it will show up automatically in the July through November bills. It's important to note that it cannot be transferred or redeemed for cash. Unused credits will remain in the accounts until they are exhausted."

For more information about the utility credit, contact GPA's Customer Service team at (671) 647-5787/8/9, or send an email to customersfirst@gpagwa.com.

GPA's Rates Remain the Lowest In the Region

The charts below show that the base rate of about 10 cents has not increased since 2015 and the residential rate comparison show GPA rates continues to be the lowest in the region.

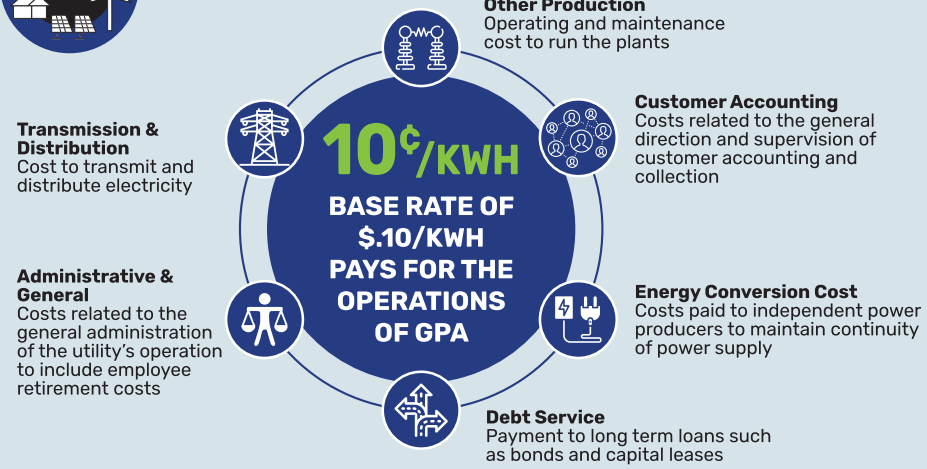
Lower your power bill by reducing your power consumption. Find energy savings tips for your home on GPA Facebook and Instagram pages, and at www.guampowerauthority.com/energysense/es-tips.html.



Notes:
1. Rates for Guam effective July 1, 2022
2. Rates for Saipan effective August 1, 2022
3. Rates for Virgin Islands effective March 1, 2022
4. Rates for Kauai effective August 1, 2022
5. Rates for Oahu, Hawaii, Maui, Molokai, Lanai effective August 1, 2022

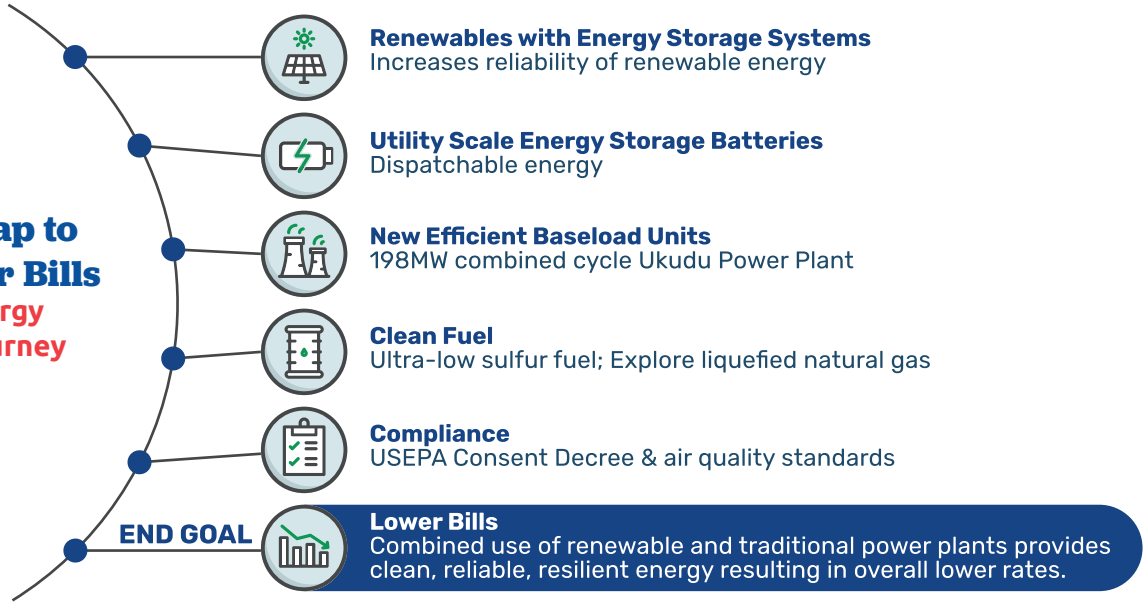


The new power plants play a vital role in GPA's long-term cost savings plan.



Our Road Map to Lower Power Bills

GPA's Clean Energy Master Plan Journey



Your team at GPA has been serving Guam for 54 years. We want to hear from you about what you'd like to learn or how to better serve you.
Email us at customersfirst@gpagwa.com or send us a ***Direct Message*** on our Facebook.