Bringing Energy Solutions to You

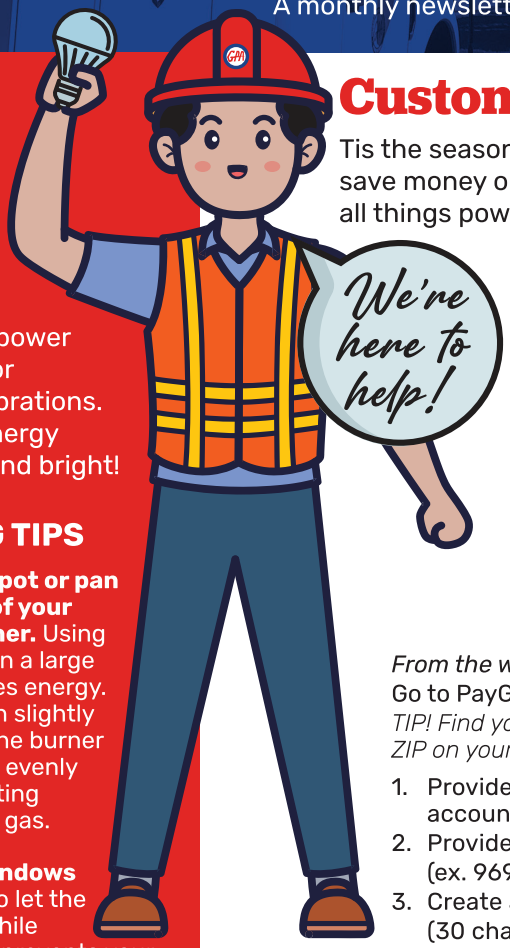
HAPPY HOLIDAYS!

Insights

A monthly newsletter for all GPA Customers • Issue No. 69 • December 2022

Holiday Energy-Savings Tips

We tend to use more power during the holidays for decorations and celebrations. Here's how to save energy while staying merry and bright!



COOKING TIPS

Match your pot or pan to the size of your stove's burner. Using a small pot on a large burner wastes energy. Food in a pan slightly larger than the burner will still cook evenly without wasting electricity or gas.

Open the windows
This allows to let the hot air out while cooking and prevents your aircon from working harder when turned on.

Cool it off
Allow hot leftovers to cool off a bit before placing them in the refrigerator. The cooling-off won't affect the taste of the food and will reduce the load on the refrigerator.

LIGHTING TIPS

Switch to LED Christmas lights
They are safer, brighter, last longer and use up to 75% less energy than incandescent light bulbs.

Decorate without lights
Use reflective ornaments, ribbons, and garlands.

Shut it off
Use a weatherproof outdoor timer on your exterior holiday lights or unplug the lights before you go to bed at night.

Customer Service Directory Vol. 2

Tis the season of saving! We share more tips to help you continue to save money on your power bill, along with more tools and resources to all things power! ***Save this reference guide on your refrigerator!***

Set Up Your Online PayGPA Account



Access your GPA account securely at PayGPA.com. Conveniently view and download your current and past billing statements, review your payment history and energy usage. Easily update your email and billing address, and phone numbers. Send messages to GPA's Customer Service division. Make safe and secure payments to your GPA accounts. Registration is quick and easy. Sign up today!

From the website:
Go to PayGPA.com and click "Sign Up Now".
TIP! Find your account number and billing ZIP on your GPA Energy Statement.

1. Provide your 10-digit GPA electric account number
2. Provide your Billing Zip-code (ex. 96910)
3. Create a unique Username (30 characters or less); an email address will not work
4. Create a Password (8 to 15 characters long with at least one letter, number, and symbol)
5. Enter your current email address
6. Establish Security Questions and Answers
7. Accept the Terms & Conditions

From your mobile:
PAYGPA is also accessible on your mobile. Download the PAYGPWA app on

Download on the App Store
GET IT ON Google Play

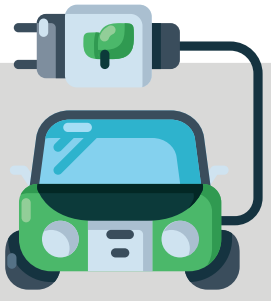
PayGPWA mobile app

How Do I...

- enroll multiple accounts?
- find out my username?
- find out my password?
- change my password?
- change my security question?
- change my email address or personal information?
- view my bill statement?
- view a history of my energy consumption?
- dispute a payment?

Scan the QR code for answers and other FAQs.

GPA will be adding EV charging stations at the Fadian, Mangilao location!



How do I...?

Navigate MyEnergyGuam.com?

To register:
Have your account number and amount of your last bill ready, then go to MyEnergyGuam.com.

To view your current and projected energy usage of the month:
Go to **My Progress: Electric** on your Dashboard OR **Meter Usage Chart** under Reports. You are able to see your progress percentage of kWh, which shows you how much more or less kWh you are using than your previous month.

To view your daily energy usage:
Go to **Electric Usage** on your Dashboard OR **My Progress** under Reports. This chart shows you how much kWh you use daily. You are able to track and better manage your energy by viewing it daily. This helps you determine the areas in your home that draw the most amount of energy.

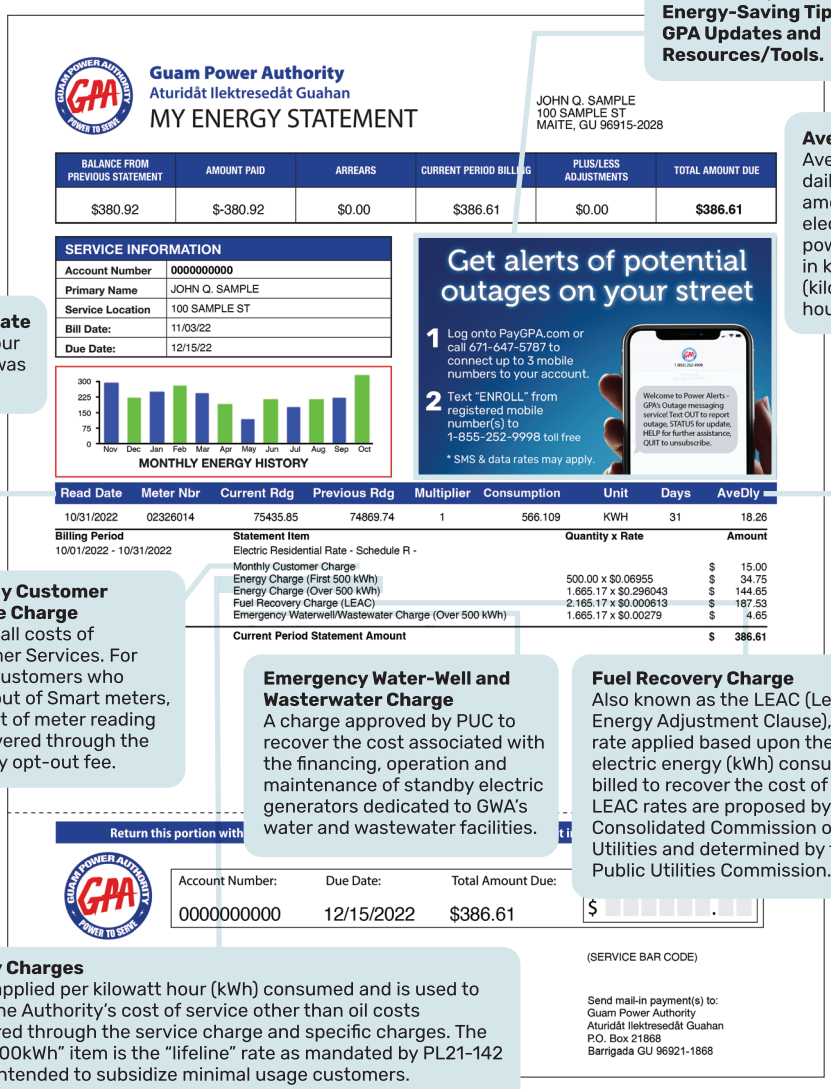
To set up email alerts for your energy usage:
1. Go to **User Profile** under Settings.
2. Go to Notifications.
3. Add your email address you'd like the notifications to be sent to.
4. Add Notification.
5. We recommend starting with weekly alerts.
6. Insert your kWh threshold. To determine your kWh in dollar amount, use our Rate Calculator tool on our website.

To compare your energy usage:
Go to **Time Period Comparison** under Reports. You are able to compare your energy usage by different dates and time periods; daily, weekly or monthly. This graph can help you see how much energy you used last December vs this December.

Other Resources available on MyEnergyGuam.com:
- View scheduled and unscheduled outages.
- View our monthly newsletters.
- View energy saving tips.

Understand my power bill?

Watch this space for **Energy-Saving Tips, GPA Updates and Resources/Tools.**



AveDly
Average daily amount of electrical power used in kWh (kilowatt hours).

Read Date
Date your meter was read.

Monthly Customer Service Charge
Covers all costs of Customer Services. For those customers who opted out of Smart meters, the cost of meter reading is recovered through the monthly opt-out fee.

Emergency Water-Well and Wasterwater Charge
A charge approved by PUC to recover the cost associated with the financing, operation and maintenance of standby electric generators dedicated to GWA's water and wastewater facilities.

Fuel Recovery Charge
Also known as the LEAC (Levelized Energy Adjustment Clause), is the rate applied based upon the electric energy (kWh) consumed or billed to recover the cost of fuel. LEAC rates are proposed by the Consolidated Commission on Utilities and determined by the Public Utilities Commission.

Energy Charges
A rate applied per kilowatt hour (kWh) consumed and is used to cover the Authority's cost of service other than oil costs recovered through the service charge and specific charges. The "First 500kWh" item is the "lifeline" rate as mandated by PL21-142 and is intended to subsidize minimal usage customers.

Do a Home Energy Audit?



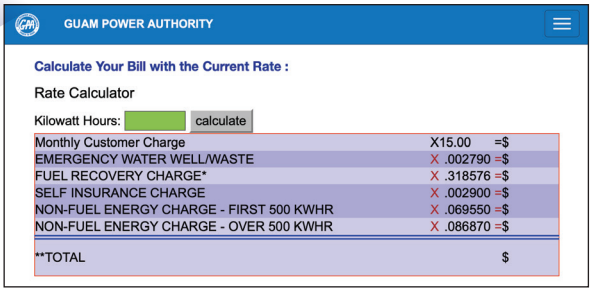
A home energy audit is the first step to assess your home's energy use. It will help you determine where your house is losing energy and money, and how you can correct problems. You can perform a simple energy audit yourself here. Just scan the QR code!

Use the Rate Calculator?



Stay ahead of your bill!

Punch in your kWh from MyEnergyGuam.com to calculate how much your power bill may cost for the month. Scan the QR code for the link!



The Guam Power Authority has been serving Guam for 54 years. Contact us to let us know what updates and information we can provide to help you better understand the work we do; or ways we can better serve you. ***Email us at:*** customersfirst@gpagwa.com or send us a ***Direct Message*** on our Facebook.