Bringing Energy Solutions to You

Insights

A monthly newsletter for all GPA Customers • Issue No. 63 • June 2022



Welcome to GPA's Customer Service Directory

As our valued customer, we offer tips to save money on your power bill, tools to manage your account and resource information for all things power!

Save this reference guide on your refrigerator!



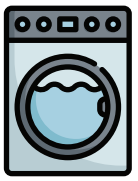
Get the Power to Save

High energy use is the #1 reason for high power bills. Here is a checklist of tips to help you lower your bill. That's savings you can keep!

SAVE on your power bill *today!*



- ❒ Set aircon thermostat at 75°F.
- ❒ Cool down house using outdoor fresh air before turning on aircon.
- ❒ Clean aircon filters.
- ❒ Set your water heater between 110°F to 120°F. If you have a medical condition, consult your doctor first.



- ❒ Wash full loads of clothes in cold water at night after peak hours.
- ❒ Secure gaps in doors and windows to prevent cool air leakage.
- ❒ Cover your windows with curtains or shades to prevent the sunlight's heat from entering.
- ❒ Plug electronics into a power strip and turn off when not in use.



- ❒ Unplug small appliances when not in use such as coffee maker, rice cooker and microwave.
- ❒ Unplug devices that are fully charged.
- ❒ Turn off the lights when not in area.

INVEST for a greener *tomorrow!*



- ❒ Invest in energy-efficient appliances.
- ❒ Water blast your roof and paint with an elastomeric or silicon reflective roof coating.
- ❒ Schedule aircon maintenance.
- ❒ Switch lighting to LED.



- ❒ Tint windows.
- ❒ Purchase smart power strips and plug in electronics. When in standby mode, the power strip will automatically turn off.



- ❒ Purchase smart devices such as Amazon Alexa™, Google Assistant™, etc. to place lights on auto-timers and to enable alerts for cleaning of home appliances.

Go to Energy Sense for more tips!

Fish Kelaguen

Contributed by James Borja, Customer Service Manager

A *Power-Saving* Recipe!

INGREDIENTS

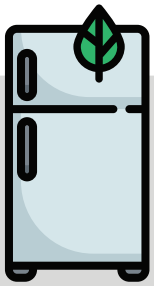
- 1 1/2 lbs fresh firm white fish fillets (wahoo, snapper, or marlin)
- 1/2 cup yellow or white onion, thinly sliced
- 1/2 cup green onion, thinly sliced
- 8-10 tbsp freshly squeezed lemon juice (about 4-5 lemons or more as needed)
- 1 tsp Yours lemon powder (optional)
- Salt (add to your liking)
- 1 freshly grated coconut (yields about 5 cups)
- Fresh donné



DIRECTIONS

Slice raw fish into small cubes and place in a bowl. Add lemon juice, lemon powder, salt and donné. Mix well and taste. Additional lemon juice, lemon powder, salt and donné can be added to your liking. Add onions and coconut, mix well and chill for 30 minutes before serving.

ENERGY sense



Did you know GPA provides **cash rebates** on energy efficient appliances? Scan the QR code to find out how!

(671) 647-5787/8/9 • guampowerauthority.com • customersfirst@gpagwa.com • businessfirst@gpagwa.com

How do I...?

Pay my power bill?

Online
Visit PayGPA.com or
Download the Pay GPWA App

PayGPWA mobile app

You can also pay your GWA water bill on the app.

Pay By Phone
(671) 647-5787
Mon-Fri 8am to 5pm

Afterhours
1 (855) 647-977-2002
Toll Free

Mail-In
Mail CHECK payments to:
Guam Power Authority
P.O. Box 21868,
Barrigada, GU 96921

Drop Box
Drop CHECK payments to:
Gloria B. Nelson Public Service Building
688 Route 15, Fadian,
Mangilao, GU 96913
along back road to Andersen

Drive-Thru
Cash, Check and Credit Card payments are accepted at:

GPA Fadian
Mon-Fri 7:30am to 3:30pm

Other
Your Bank
Subject to individual bank policies

All Treasurer of Guam Locations

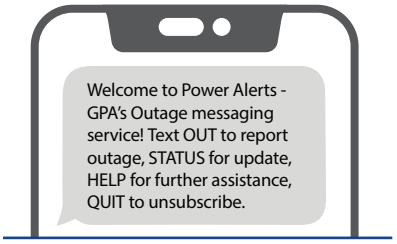
At GPA, you can also pay your GWA water and GSWA trash bills.

Get alerts on potential outages on my street?

Power Alerts

1. Log onto PayGPA.com or call (671) 647-5787 to connect up to 3 mobile numbers to your account.
2. Text "ENROLL" from registered mobile number(s) to 1 (855) 252-9998 Toll Free

** SMS & data rates may apply.*



Get assistance paying my power bill?

ERA program
Emergency Rental Assistance (ERA) Program assists households affected by COVID-19 pandemic that are unable to pay rent and utilities. The ERA program services have been expanded to provide broader rental and utility assistance, easier access, and promote housing stability throughout the island.

https://doa.guam.gov/guam-emergency-rental-assistance-program-3/

HAF program
Guam's Homeowner Assistance Fund (HAF) Program is a federally funded relief program to assist eligible homeowners impacted by the COVID-19 pandemic with their mortgage, utilities and property tax payments.

https://doa.guam.gov/guam-homeowners-assistance-fund-program/

** Availability is subject to change. Please check websites for available dates.*

Call **Customer Service** at **(671) 647-5787** on how to get assistance.

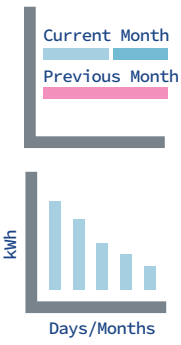
Falling behind on payments?
Please contact us to make a payment arrangement.

Track my energy consumption?

You are in control of the amount of energy you use. Manage your consumption with

MyEnergyGuam.com

To register, have your account number and amount of your last bill ready and scan the QR code!



- Track your current and projected usage
- See your daily kilowatt hours (kWh) used
- Set your own energy consumption alerts and stay ahead of your bill
- Use the rate calculator provided to calculate your bill

Do you have overgrown trees near power lines?

20ft is a safe distance between the tree branches and the power line.

- **Take a photo of your tree and imposing power line.**
- **Email us the photo with your name, contact number and address at customersfirst@gpagwa.com**

Having technical problems?

Email us at customersfirst@gpagwa.com
or DM us on Facebook

Stay in the Know!

Follow us for up-to-date information

Guam Power Authority

Sign up for our Email Newsletter by adding your email to your PayGPA account.

The Guam Power Authority has been serving Guam for 54 years. Contact us to let us know what updates and information we can provide to help you better understand the work we do; or ways we can better serve you. ***Email us at:*** customersfirst@gpagwa.com or send us a ***Direct Message*** on our Facebook.