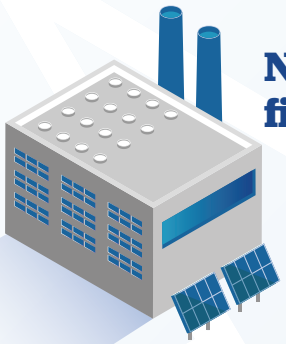
Bringing Energy Solutions to You

Insights

A monthly newsletter for all GPA Customers • Issue No. 68 • November 2022

GPA's Clean Energy Master Plan Progress

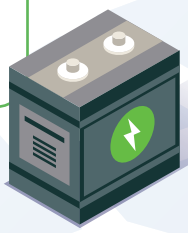


New Ukudu power plant brings financial relief by 2024

This New Power Plant will:

- Allow for reduced, affordable fuel LEAC rate of approximately $0.1412 kWh at $120/bbl ULSD *(Current rate as of September 1, 2022 is $0.2960 kWh).*

More than **50%** LOWER FUEL COST



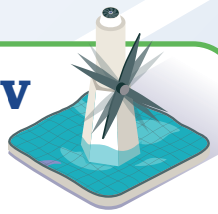
- Strengthen the power grid system with the inclusion of a 25MW reserve backup battery.
- Burn cleaner fuel from two sources: ultra low sulfur diesel (USLD) and liquefied natural gas (LNG), saving millions of dollars in fuel cost.
- Reduce emissions by 99.9% cleaner air.
- Allow for the retirement of old and more expensive power plants.

The new Ukudu Baseload power plant is an integral part of GPA's program

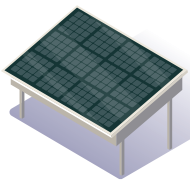
50% Renewable Energy by 2030

100% Renewable Energy by 2045

Clean Energy Master Plan Phase IV invitation for bid adds 180MW renewable energy to the grid



Contributing toward GPA's goal of 50% renewable energy by 2030, the Phase IV 180MW invitation for bid will be issued in November 2022, and:



- The project is technology agnostic and may include renewable technologies such as biomass, hydro, geothermal, solar, wind, ocean thermal, wave action and tidal action.
- Will be available for commercial operation within thirty-six (36) months from the contract execution.
- Will strengthen the power grid system with the inclusion of an energy storage system.
- Be a model for all future utility-scale renewables.

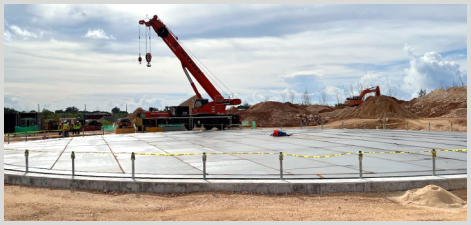


New 198MW Ukudu Power Plant currently under construction





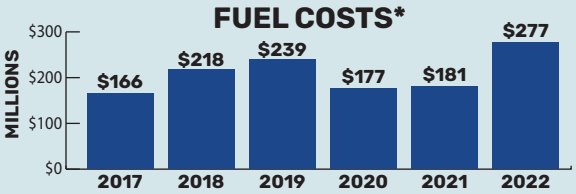






Photos (top to bottom):
1. Control Electrical Building
2. Heat Recovery Steam Generator (HRSG)
3. ULSD Storage Tank #1
4. Treated Water Storage Tanks 1 & 2
5. Gas Turbines (GT) Foundations

Did you know that the global price of oil, the fuel recovery charge, is the largest portion of your bill?



Scan the QR code to learn more about the fuel recovery cost.

** Note: FY2022 Fuel cost is unaudited and as of August 31, 2022.*

(671) 647-5787/8/9 • guampowerauthority.com • customersfirst@gpagwa.com • businessfirst@gpagwa.com

Thank You for Supporting Our Community!

On October 14, 2022, as part of its Public Power Week celebration, GPA wrapped up its month long canned food drive, a special community-focused outreach initiative, to help organizations that directly meet the community's needs. The canned food drive benefitted two of Guam's charities – Catholic Social Service and the Salvation Army Guam to help fill their food pantries.

GPA also assisted St. Dominic's Senior Care Home by providing supplies such as body lotions, face shields and toilet tissues to help care and protect the clients they serve.

GPA invited its customers and the island community to join in its effort to support these deserving organizations who directly help those in need and combat hunger in our community every day. The goal was to help these organizations with the services they bring to the public and aid them in giving back to the community.

The support for these charitable organizations by GPA employees and the community was overwhelming. GPA collected and contributed over **2,987** food items for Salvation Army and Catholic Social Service food pantries. Items such as canned meats, seafood, veggies and fruit, along with rice, beans and non-refrigerated milk were among the items donated during the food drive.

On October 19th and 20th, GPA transported and dropped off several boxes of donated canned and other food items to Catholic Social Services. The Salvation Army picked up their donation boxes along with several boxes of donated canned and other food items. On October 21st, GPA also collected and dropped off over **1,030** supplies to assist St. Dominic's Senior Care Home.

CCU and GPA Management thank GPA employees, GWA management & employees, our energy partners, and the community for giving to such a worthwhile cause and for supporting these non-profit organizations. We are grateful for the support to help these organizations fill their food pantries and replenish their supplies. Kudos to the community and to the employees for giving generously!







Last $100 Credit Applied in November Billing

GPA reminds residential customers to expect the fifth and last increment of the monthly $100 Prugråman Ayuda Para I Taotao-ta Energy Credit to be applied to their November bill. The credit continues to offset the increases in the LEAC (the Levelized Energy Adjustment Clause). The Prugråman Ayuda Para I Taotao-ta Energy Credit Program provided a total of $500 in credit in $100 increments since July to active GPA customers. Unused credits will remain in customer accounts until they are utilized. GPA continues to source renewable and more efficient energy solutions for its customers. When the new Ukudu Power Plant is commissioned in 2024, residents will be able to enjoy more cost-effective and reliable energy. GPA has already integrated 60 megawatts of renewable energy from the new Mangilao Solar Plant into its system, which has already helped GPA to manage escalating fuel costs. GPA invites all customers to play an active role in reducing their power bills.

Learn more about how you can manage your household or commercial energy consumption. Useful energy-saving tips are shared through GPA's website, Facebook and Instagram pages.

guampowerauthority.com
@guampowerauthority

DIY Energy Audit

A home energy audit is the first step to assess your home's energy use. It will help you determine where your house is losing energy and money – and how you can correct problems. You can perform a simple energy audit yourself here. Just scan the QR code!



Holiday Scamming



Utility scammers work year-round. During the holiday season scammers ramp up their activity. Guam Power Authority reminds customers to be vigilant. If you're getting pressured, hang up and call us at (671) 647-5787/8/9 – this will ensure you're speaking to a real utility employee.

WHAT WE DO

- Work closely with customers experiencing hardship paying monthly bills and on other issues about their service.
- Extend courtesy phone calls to customers in arrears.
- Mail payment reminders to households or business.
- Send email notifications to urge payment of past due balances.
- Include reminder notices via Interactive Voice Response (IVR) on past due accounts.
- Provide available online payment methods at paygpa.com or through our GPA mobile app.

WHAT WE DON'T DO

- Call and threaten immediate service disconnection if payment is not made.
- Send disconnection notices via text.
- Demand payment information via email.
- Without prior written notice, demand immediate payment and threaten to shut off electricity within the hour.
- Go door-to-door collecting past due balances from customers.
- Demand immediate payment over-the-phone, via money transfer or prepaid debt cards.

GPA GOVERNANCE & LEADERSHIP

Your elected Consolidated Commission on Utilities (CCU) holds two (2) working sessions and one (1) regular meeting monthly. Meeting location is the CCU Conference Room, Gloria B. Nelson Public Service Building in Fadian, Mangilao. For more information and agencies, call the CCU Board Secretary at (671) 648-3002 or visit www.guamccu.org.

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View your energy usage at myenergyguam.com

The Guam Power Authority has been serving Guam for 54 years. Contact us to let us know what updates and information we can provide to help you better understand the work we do; or ways we can better serve you. ***Email us at:*** customersfirst@gpagwa.com or send us a ***Direct Message*** on our Facebook.